

Public Document Pack



Special Meeting of the Healthy Halton Policy and Performance Board

Tuesday, 3 April 2007 6.30 p.m.
Civic Suite, Town Hall, Runcorn

A handwritten signature in black ink, appearing to read 'David W R', is centered on the page.

Chief Executive

BOARD MEMBERSHIP

Councillor Ellen Cargill (Chairman)	Labour
Councillor Kath Loftus (Vice-Chairman)	Labour
Councillor Sue Blackmore	Liberal Democrat
Councillor Mike Hodgkinson	Liberal Democrat
Councillor Margaret Horabin	Labour
Councillor Diane Inch	Liberal Democrat
Councillor Harry Howard	Labour
Councillor Eddie Jones	Labour
Councillor Martha Lloyd Jones	Labour
Councillor Geoffrey Swift	Conservative
Councillor Pamela Wallace	Labour

Please contact Caroline Halpin on 0151 471 7394 or e-mail caroline.halpin@halton.gov.uk for further information.

The next meeting of the Board is on Tuesday, 12 June 2007

**ITEMS TO BE DEALT WITH
IN THE PRESENCE OF THE PRESS AND PUBLIC**

Part I

Item No.	Page No.
1. DECLARATIONS OF INTEREST (INCLUDING PARTY WHIP DECLARATIONS) Members are reminded of their responsibility to declare any personal or personal and prejudicial interest which they have in any item of business on the agenda no later than when that item is reached and (subject to certain exceptions in the Code of Conduct for Members) to leave the meeting prior to discussion and voting on the item.	
2. THE HEALTHCARE COMMISSION ANNUAL HEALTH CHECK 2007: HALTON AND ST HELENS PRIMARY CARE TRUST Attached is the report submitted to the Healthy Halton Policy and Performance Board (PPB) meeting of 13 th March 2007. Further information is being prepared by the Primary Care Trust (PCT) and this will be circulated to the PPB as soon as it is available.	1 - 10

In accordance with the Health and Safety at Work Act the Council is required to notify those attending meetings of the fire evacuation procedures. A copy has previously been circulated to Members and instructions are located in all rooms within the Civic block.

REPORT TO: Healthy Halton Policy and Performance Board

DATE: 3 April 2007

REPORTING OFFICER: Strategic Director, Health and Community

SUBJECT: The Healthcare Commission Annual Health Check 2007: Halton and St Helens Primary Care Trust

WARDS: Boroughwide

1.0 PURPOSE OF THE REPORT

1.1 To receive a presentation on progress made in Halton and St Helens Primary Care Trusts self assessment against The Standards for Better Health during the period April 2006-March 2007.

2.0 RECOMMENDATION: That the Board make a 3rd party commentary from the Policy and Performance to accompany the submission of the Annual Health Check declaration to the Halton and St Helens Primary Care Trust Board.

3.0 SUPPORTING INFORMATION

3.1 None applicable

4.0 POLICY IMPLICATIONS

4.1 None applicable

5.0 OTHER IMPLICATIONS

5.1 None applicable

6.0 RISK ANALYSIS

6.1 A Key opportunity is provided to demonstrate to the Board compliance with the nominated Standards for Better Health and the evidence base that can be provided as assurance to the Board.

7.0 EQUALITY AND DIVERSITY ISSUES

7.1 The selected Standards for self assessment focus upon Equality and Diversity issues

8.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

8.1 There are no background documents under the meaning of this Act.



To: All Members of the Healthy Halton Policy and Performance Board

Our ref CS/LC

If you telephone please ask for Lynn Cairns (0151) 471 7529

Your ref

Date

28th March 2007

E-mail address

Lynn.cairns@halton.gov.uk

Dear Member

SPECIAL MEETING – 3RD APRIL 2007

Please find attached a revised report and additional information for the above meeting as per the agenda previously circulated.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Lynn Cairns'.

Lynn Cairns
Committee Services Manager

REPORT TO: Healthy Halton Policy and Performance Board
DATE: 3 April 2007
REPORTING OFFICER: Strategic Director Health and Community
SUBJECT: Healthcare Commission Annual Health Check 06/07
WARDS: Borough-wide

1.0 PURPOSE OF THE REPORT

1.1 To update the Healthy Halton Policy and Performance Board on Halton and St Helens PCT's current position in relation to Standards for Better Health for the 06/07 reporting period.

2.0 RECOMMENDATION: That

- (1) the Board reviews the content of the report; and**
- (2) the Board responds to the invitation to provide a 3rd party commentary on the performance of the PCT to accompany the Annual Health Check declaration by the deadline for submission of 1st May 2007**

3.0 SUPPORTING INFORMATION

3.1 Powerpoint presentation and written self-assessment report against standards C14, C16, C17, C18 and C22 a&b, as specified by the Healthy Halton Policy and Performance Board in February 2007.

8.1 There are no background documents under the meaning of this Act.

Report to
Healthy Halton Policy and Performance Board

Annual Health Check

Standards for Better Health Declaration 2006/2007

Introduction

Halton and St Helens Primary Care Trust (PCT) was established on the 1st October 2006. The PCT employs 1889 staff and serves the boroughs of Halton and St Helens, providing healthcare to the current population of 348,382, rising to 348,616 in 2007/2008.

The PCT's main providers are North Cheshire Hospital's NHS Trust, 5 Boroughs Partnership NHS Trust and St Helens and Knowsley NHS Trust. The PCT contracts with 51 GP practices, 46 Dental practices, 64 Pharmacies and 27 Opticians.

Committed to delivering a high quality service and to achieving the highest possible standards the PCT has set the following priorities for the forthcoming year;

- Organisational Development
- Improving Provider management
- Improving Clinical engagement
- Improving patient and public involvement and expectations
- Patient pathway redesign
- Practice Based Commissioning

Halton and St Helens PCT recently underwent an external Fit For Purpose assessment which has resulted in an organisational Development Plan, the

Halton and St Helens PCT

Current status of compliance with the following Standards for Better Health:

- C14 a & b & c
- C16
- C17
- C18
- C22 a & b & c

Standard C14a & b & c

Healthcare organisations have systems in place to ensure that patients, their relatives and carers have suitable and accessible information about, and clear access to, procedures to register formal complaints and feedback on the quality of services. In addition, there should be systems to ensure that patients, their relatives and carers are not discriminated against when complaints are made and that organisations act appropriately on any concerns and, where appropriate, make changes to ensure improvements in service delivery.

Compliance Status: *********

Legislation:

NHS (Complaints) Regulations 2004 (updated 2006)

Issue/s:

Information on accessing the complaints procedure is available to the population, PCT staff treat patients who have made complaints without discrimination and the PCT learns from complaints and makes changes to ensure services are improved, where appropriate.

The PCT has a robust complaints procedure in line with the above regulations. Information for the population explaining how to access the complaints procedure is

Standard C16

Healthcare organisations make information available to patients and the public on their services, provide patients with suitable and accessible information on the care and treatment they receive and, where appropriate, inform patients on what to expect during treatment, care and after care.

Compliance Status: *********

Legislation: **Toolkit for producing patient information (Department of Health 2003)**

Disability Discrimination Act (2005)

Race Relations Act 1976 (as amended)

Issue: **Information on services is available to all patients in appropriate formats.**

Patient information leaflets are produced in line with the above guidance to ensure that all patients can access up to date information relating to the availability of services, to ensure equal access for all. A range of leaflets has been produced for patients and they are widely available throughout both Boroughs. The PCT uses the local media and partner publications eg Inside Halton, St Helens First, CVS newsletters and others to highlight and raise awareness of the services available to patients.

The PCT Annual Report highlights the range of services available to the public and the PCT websites give locations and details of services available.

Patient information leaflets relating to services and treatments are available in a range of formats, eg Braille, language tapes and an interpretation service is available upon request. The PCT uses Language Line to support translation of documents and has access to interpreters who will support patients by attending sessions as/when required.

Standard C18

Healthcare organisations enable all members of the population to access services equally and offer choice in access to services and treatment equitably.

Compliance Status: *********

Legislation: **Building on the best: Choice, responsiveness and equity in the NHS
Sex Discrimination Act 1975
Disability Discrimination Act 1995
Race Relations Act 1976 (as amended 2000).**

Issue: **The population is able to make choices relating to access to healthcare.**

Halton and St Helens PCT has a published Race Equality Scheme which states its arrangements for assessing and consulting on the likely impact of its proposed policies on the promotion of race equality.

PCT premises are DDA compliant and reasonable adjustments are made to assist patients who may find access difficult eg, interpreters, low level reception desks, hearing loops.

Choose and Book is the process by which patients may choose which healthcare provider they wish to be referred to by their GP. From mid February, for a period of six weeks, a concerted Choose and Book awareness raising publicity campaign commenced. This consists of a Bus advertising scheme and local press releases outlining the Choose & Book process to inform patients that Choose & Book is available for them at their GP practice. In addition, posters highlighting successful case studies will be placed on notice boards in all practices and public areas such as libraries, Sure Start facilities, the Millennium Centre and HCRC. A stand and Choose & Book publicity materials will also be available to be included at any local

**Making partnerships work for patients, carers and service users (Department of Health 2004)
National Standards, Local Action (Department of Health 2004)**

Issue: **The PCT actively works with local partners to improve health and narrow health inequalities.**

Halton and St Helens PCT has robust plans in place to promote, protect and demonstrably improve the health of people in Halton and St Helens and narrow health inequalities. These plans have been developed jointly with the borough councils and the voluntary sector through the local Health Partnerships. The PCT is also represented at Local Strategic Partnerships.

Local Area Agreements on health and well being include shared outcomes, performance measures, inspection regimes, aligned budget cycles, increased joint commissioning and integrated workforce planning. Targets within the Local Area Agreements are specifically focused on those people most at risk of using higher level services – or at risk of exclusion from mainstream services.

Similarly, the implementation of Choosing Health, the DH White paper on public health, has been jointly planned between the PCT, the borough council, the voluntary sector and service users and local people through multi agency Local Implementation Teams. In line with Choosing Health directives there is a focus on health inequalities and ensuring services are targeted at those with high levels of health needs. The Choosing Health targets are monitored quarterly and these are included in the Choosing Health Operational Plan.

The PCT has a wide range of programmes in place to cover health protection including mutli agency groups which meet regularly and implement plans in line with Department of Health guidance around; immunisation, pandemic flu, screening, contaminated land and emergency planning.